

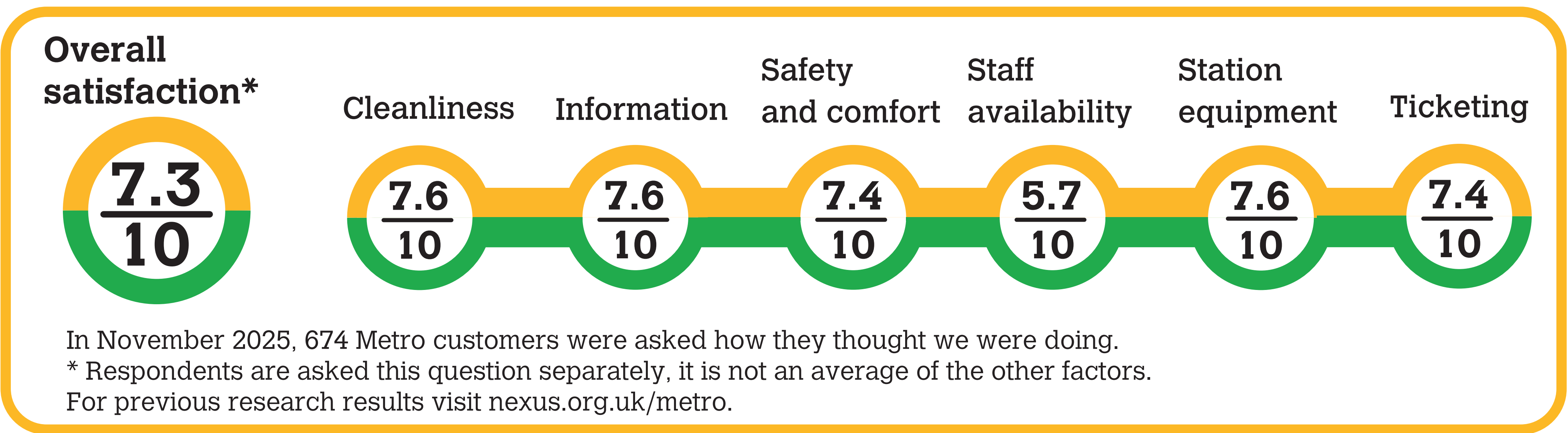
Customer information



Train punctuality



How you view us





go kids free!



Up to three kids aged 11 and under travel free, all day every day, on Metro and the Shields Ferry when accompanied by a fare-paying adult.

If you have any questions, complaints or suggestions we'd like to hear from you. Please email customerrelations@nexus.org.uk, complete the online enquiry form at nexus.org.uk/contactus or call us on 0191 202 0747.